



## Fedhealth Oncology Programme

Fedhealth supports cancer patients in their time of need, and diagnosed members are encouraged to register on the Fedhealth Oncology Programme by calling **0860 100 572**. The Scheme offers all members the opportunity to **change to a higher option within 30 days of a life-changing event or diagnosis**. This ensures that those with cancer can get access to medication that will help them to remain economically active, with all the support they require to deal with this stressful diagnosis.

We require a clinical summary of each member's case: this must contain the history, ICD-10 codes, the clinical findings of the doctor, as well as the test results confirming the cancer and the specific type of cancer. The proposed treatment plan must be submitted so that the oncology team can approve the appropriate therapy. Our caring agents will guide the member through the process.

Members can access the oncology benefit by obtaining pre-authorization from a staff member within the Fedhealth Oncology Programme team. The team comprises a number of highly skilled healthcare professionals who work in conjunction with the treating doctor to ensure that treatment provided is both clinically appropriate and cost-effective. A set of cancer guidelines and protocols are used during the pre-authorization process. These guidelines are continually updated as new products are launched and new treatment protocols established. In addition, our team is supported by a number of oncologists and haematologists from the private, public and academic sectors.

On **myFED**, **flexiFED<sup>Savvy</sup>** and **flexiFED 1**, oncology is covered unlimited at PMB level of care at the designated service provider, ICON, subject to Essential protocols. A 25% co-payment applies where a DSP provider is not used.

On **flexiFED 2**, oncology is covered up to R311 900 per family per year at the designated service provider, ICON, subject to Essential protocols. A 25% co-payment applies where a DSP provider is not used.

On **flexiFED 3**, oncology is covered up to R350 000 per family per year at the designated service provider, ICON, subject to Essential protocols. A 25% co-payment applies where a DSP provider is not used.

On **flexiFED 4**, oncology is covered up to R499 100 per family per year at the designated service provider, ICON, subject to Essential protocols. A 25% co-payment applies where a DSP provider is not used.

On **maxima EXEC**, oncology is covered up to R624 000 per family per year at a preferred provider, ICON, subject to Core protocols. DSP above limit. A 25% co-payment applies where a DSP provider is not used.

On **maxima PLUS**, oncology is covered unlimited at a preferred provider, ICON, subject to Enhanced protocols. Treatment will be covered up to the Fedhealth Rate if the preferred provider is not used.

### Independent Clinical Oncology Network (ICON)

The Scheme has contracted with ICON for the provision of active oncology treatment. ICON is a network of oncologists that includes 75% of all practicing oncologists in South Africa. To find an ICON network specialist, call **0860 002 153**.

### Chemotherapy and associated medicine

Chemotherapy and medicine directly associated with the treatment of cancer will be paid from the oncology benefit, provided a valid authorisation has been obtained. The treating doctor must submit a treatment plan to the Fedhealth Oncology Programme team, [cancerinfo@fedhealth.co.za](mailto:cancerinfo@fedhealth.co.za). Once treatment has been authorised, the member and doctor will receive an authorisation letter. Treatment for conditions not directly related to the treatment of the cancer (e.g. depression) as well as treatment for the long-term conditions that may develop as the result of chemotherapy or radiotherapy, will be funded from an alternative benefit (i.e. the Chronic Disease Benefit, the Savings Account/ Wallet or OHEB on **maxima PLUS**).

On **myFED**, **flexiFED<sup>Savvy</sup>**, **flexiFED 1**, **flexiFED 2<sup>GRID</sup>** and all Elect options: Chemotherapy, as well as medicine and consumables directly associated with the treatment of cancer, should be obtained from the Oncology Pharmacy Network and in accordance to the oncology Preferred Product List (PPL) - non-use of these will result in a 25% co-payment

### Radiotherapy

Radiotherapy will be paid from the oncology benefit, provided a valid authorisation has been obtained. The treating doctor must submit a treatment plan to the Fedhealth Oncology Programme team. Once treatment has been authorised, the member and doctor will be sent an authorisation letter.

## CONTACT DETAILS

For more information, please visit [fedhealth.co.za](http://fedhealth.co.za), or use the Fedhealth Family Room, WhatsApp service or Fedhealth Member App. You can also call the Fedhealth Customer Contact Centre on **0860 002 153**.

|                    |                  |                                     |                |
|--------------------|------------------|-------------------------------------|----------------|
| Disease Management | Europ Assistance | MVA Third Party Recovery Department | Fedhealth Baby |
| 0860 101 306       | 0860 333 432     | 012 431 9718                        | 0861 116 016   |

## Specialised medication

Specialised medication is medication that is focused on a defined group of patients, diseases, skills, or philosophy. e.g. biologicals – oncology and non-oncology

- On **maxima EXEC** we cover specialised medicine up to R194 600 per family per year
- On **maxima PLUS** we cover specialised medicine up to R390 400 per family per year

## Consultations and visits

Oncologist consultations and hospital visits are paid from the oncology benefit while the member has either an active chemotherapy or radiotherapy authorisation. Prior to starting treatment, consultations are paid from the Savings Account/ Wallet or OHEB (**maxima PLUS**). Hospital visits are pre-authorized at the same time as the authorisation for chemotherapy or radiation treatment. You will receive an authorisation letter detailing the number of visits authorised and the period for which these visits are authorised.

## Pathology

Oncology-related pathology claims are paid from the oncology benefit while the member is receiving treatment (either chemotherapy or radiotherapy), provided that the member has a valid authorisation. A list of appropriate pathology codes has been defined and claims for these services are automatically paid from the oncology benefit (i.e. a separate pre-authorization is not required).

## Radiology

### General radiology

General oncology-related radiology claims are paid from the oncology benefit while the member is receiving treatment (either chemotherapy or radiotherapy), provided that the member has a valid authorisation. A list of appropriate radiology codes has been defined and claims for these services are automatically paid from the oncology benefit (i.e. a separate pre-authorization is not required).

## Benefits per Scheme option

| Option                          | In-hospital Benefit | Oncology  | Specialised medication benefit | Brachytherapy materials | Applicable protocols | DSP/ preferred provider                                 | Specialised radiology  | PET scans  | Terminal care | Alternatives to hospitalisation                           |  |
|---------------------------------|---------------------|-----------|--------------------------------|-------------------------|----------------------|---|------------------------|--|---------------|---|--|
|                                 |                     |           |                                |                         |                      |   |                        |  |               | Sub-acute facilities & physical rehabilitation facilities | Nursing services, private nurse practitioners & nursing agencies |
| <b>maxima PLUS</b>              | Unlimited           | Unlimited | R390 400                       | R62 100                 | Enhanced             | ICON – Preferred Provider                               | Paid from Risk Benefit | 2 per member family per year – restricted to staging | R34 500       | Unlimited   | Unlimited  |
| <b>maxima EXEC</b>              | Unlimited           | R624 000  | R194 600                       | R62 100                 | Core                 | ICON – Preferred Provider within limit, DSP above limit | Paid from Risk Benefit | 2 per member family per year – restricted to staging | R34 500       | Unlimited   | Unlimited  |
| <b>flexiFED 4</b>               | Unlimited           | R499 100  | No benefit                     | R49 500                 | Essential            | ICON – DSP  | Paid from Risk Benefit | 2 per member family per year – restricted to staging | R34 500       | PMB level of care only                                    | Unlimited  |
| <b>flexiFED 3</b>               | Unlimited           | R311 900  | No benefit                     | No benefit              | Essential            | ICON - DSP  | Paid from Risk Benefit | 2 per member family per year – restricted to staging | R34 500       | PMB level of care only                                    | Unlimited  |
| <b>flexiFED 2</b>               | Unlimited           | R311 900  | No benefit                     | No benefit              | Essential            | ICON – DSP  | Paid from Risk Benefit | 2 per member family per year – restricted to staging | R34 500       | PMB level of care only                                    | Unlimited  |
| <b>flexiFED 1</b>               | unlimited           | PMBs only | No benefit                     | No benefit              | Essential            | ICON - DSP  | Paid from Risk Benefit | No Benefit   | R34 500       | PMB level of care only                                    | Unlimited  |
| <b>flexiFED<sup>Savvy</sup></b> | Unlimited           | PMBs only | No benefit                     | No benefit              | Essential            | ICON – DSP  | Paid from Risk Benefit | No Benefit   | No Benefit    | PMB level of care only                                    | PMB level of care only   |
| <b>myFED</b>                    | Unlimited           | PMBs only | No benefit                     | No benefit              | Essential            | ICON – DSP  | Paid from Risk Benefit | No Benefit   | No Benefit    | PMB level of care only                                    | PMB level of care only   |

## Specialised radiology

Specialised radiology (e.g. CT scans, MRIs, angiography, radioisotopes) requires a separate pre-authorization. These pre-authorisations must be obtained from the Authorisation Centre. Specialised radiology is paid from Risk. A co-payment for non-PMB MRI/CT scans will apply on most options.

## PET scans

PET scans are limited to two per family per annum restricted to staging of malignant tumours. PET scans are paid from the oncology benefit (no benefit on **flexiFED<sup>Savvy</sup>**, **flexiFED 1** and **myFED**).

## Surgery and Hospitalisation

Claims for surgery and hospitalisation will be paid from the in-hospital benefit, provided that the member obtains a valid authorisation from the Authorisation Centre.

## Stoma therapy

Stoma therapy will be paid from Risk. On **maxima PLUS**, stoma therapy will be paid from OHEB first and once depleted, from Risk. Pre-authorization is not required.

## Terminal care and private nursing

Accommodation in a hospice or terminal care facility for the care of patients in terminal stage of life will be covered from the Terminal Care Benefit covered up to R34 500 per family per year (no benefit on **myFED** and **flexiFED<sup>Savvy</sup>**). Pre-authorization must be obtained from the Hospital Authorisation Centre. Private nursing will be paid from the Alternatives to Hospitalisation benefit, where this is available.

## Post-active treatment

Post-active refers to the time when the member actually had last active treatment (e.g., hormone therapy, chemotherapy or radiotherapy).

“For life” means that the member will remain on the oncology programme as long as the cancer is in remission. Whilst in remission, a list of appropriate consultation, radiology and pathology codes has been defined and claims for these services are automatically paid for life from the oncology benefit. Should the condition regress, the active treatment benefit will be reinstated upon submission of a new treatment plan.

A **Preferred Provider** means that Fedhealth would prefer you to use the ICON network as their treatment protocols are aligned with the Scheme. However, you may still use a service provider of your choice.

A **Designated Service Provider (DSP)** means that you must use the ICON network for oncology treatment.

**Oncology reimbursement rate** – ICON oncologists will be reimbursed at the ICON rate. Oncologists outside of the ICON network will only be reimbursed at 100% of the Fedhealth Rate regardless of whether care takes place in or out of hospital. Furthermore, where ICON is a DSP, a 40% co-payment will be levied on members who voluntarily elect to make use of a non-ICON doctor.

### Other Important Information

- Claims will be paid in accordance with the reference prices defined for each scheme option (e.g. the Fedhealth Rate).
- It is extremely important that any changes made to your treatment plan are communicated to the relevant pre-authorisation team so that your authorisation can be updated. Claims are electronically matched to the authorisation, so failure to adhere to this may result in your claims being paid from the incorrect benefit.

### Summary

The table below provides a brief summary of the pre-authorisations required and from which benefit the relevant claims will be paid. Please ensure that you have also read the detail contained above, as this provides valuable additional information.

| TREATMENT                          | PRE-AUTHORISATION  | CLAIM PAYABLE FROM                          |
|------------------------------------|--|---|
| Chemotherapy & associated medicine | Fedhealth Oncology Programme                             | Oncology Benefit                            |
| Radiation Treatment                | Fedhealth Oncology Programme                             | Oncology Benefit                            |
| Oncologist Consultations           | Not required once treatment plan is submitted & approved | Oncology Benefit                            |
| Hospital Visits                    | Fedhealth Oncology Programme                             | Oncology Benefit                            |
| Pathology                          | Not required   | Oncology Benefit                            |
| General Radiology                  | Not required   | Oncology Benefit                            |
| Specialised Radiology              | Authorisation Centre                                     | Risk Benefit                                |
| PET scans                          | Authorisation Centre                                     | Risk Benefit                                |
| Surgery                            | Authorisation Centre                                     | In-hospital Benefit                         |
| Hospitalisation                    | Authorisation Centre                                     | In-hospital Benefit                         |
| Stoma Therapy                      | Not required   | Risk Benefit and OHEB on <b>maxima PLUS</b> |
| Private Nursing                    | Authorisation Centre                                     | Alternatives to Hospitalisation Benefit     |
| Terminal Care                      | Authorisation Centre                                     | Terminal Care Benefit                       |



### CONTACT DETAILS

For more information, please visit [fedhealth.co.za](https://www.fedhealth.co.za), or use the Fedhealth Family Room, WhatsApp service or Fedhealth Member App. You can also call the Fedhealth Customer Contact Centre on **0860 002 153**.

Disease Management : Europ Assistance : MVA Third Party Recovery Department : Fedhealth Baby  
 0860 101 306 : 0860 333 432 : 012 431 9718 : 0861 116 016

