



### 3. PRIVACY NOTICE TO MEMBER

By virtue of your membership, and that of your dependent(s), you have agreed to the terms of Bestmed Medical Scheme's Data Protection and Privacy Policy and have acknowledged that Bestmed Medical Scheme will process your personal information, as contemplated in terms of the provisions of the Protection of Personal Information Act, 4 of 2013 (POPIA) for various purposes associated with your membership.

Pursuant to your membership, the initial purpose for processing your personal information, or that of your dependent(s), was to onboard you [and where applicable your dependent(s)] as member(s) of the Bestmed Medical Scheme, and to thereafter administer prescribed benefits associated with such membership. By virtue of the termination of your [and where applicable your dependent(s)] membership, the initial purposes associated with processing your personal information will no longer be applicable.

However, please note that the Bestmed Medical Scheme cannot simply by virtue of this termination cease to process your [and where applicable your dependent(s)] personal information, as we are required to process your personal information for various other purposes. For example, the Bestmed Medical Scheme will store and retain your personal information for periods required in accordance with Bestmed Medical Scheme's legitimate retention periods and business interests, including for purposes of refunds in respect of unused medical savings, debit activities, estate late purposes, research and statistical purposes, as well as for periods necessary to comply with our legal and statutory obligations related to the storage of specific types of records and/or information.

You have certain rights when it comes to your personal information held by the Bestmed Medical Scheme, even after this termination, but bear in mind that there may be various considerations in deciding how to deal with any requests you may have. Contact us at 086 000 2378, so that our Information Officer is able to review and/or process any request you may have and provide a response.

**Your rights include:**

- **Right of Access** - You can ask for a copy of the personal information we hold.
- **Right to Know** - You can ask what purposes we still process your personal information for.
- **Right to Change** - You can ask to update your personal information or delete any personal information that is no longer accurate or relevant.
- **Right to Object** - You can object to our processing of your personal information.
- **Right to Report** - You can lodge a complaint with the relevant authorities should you feel aggrieved by the manner in which we have processed your Personal Information.

By completing this form in my capacity as a member, I acknowledge that I understand that I am providing Bestmed Medical Scheme with the above personal information for the specific purpose of terminating my membership [or where applicable that of my dependent(s)].

In as far as I provide Bestmed Medical Scheme with the personal information of any third party, including my spouse(s), children or other dependents, I hereby warrant that I have acquired the consent of such third party to do so and that I am a "competent person" in respect of such personal information, as contemplated in terms of the provisions of POPIA.

Despite this termination, I hereby acknowledge that Bestmed Medical Scheme will allocate a unique identifier to my membership profile for purposes of recalling material particulars of my membership profile in accordance with the Scheme's retention policy.

Signature of member

Broker House: Aon South Africa (Pty) Ltd  
Tel No: 0860 100 404  
Broker Code: 4160